SAMSUNG harman/kardon

USER MANUAL

HW-Q90R

SAFETY INFORMATION

SAFETY WARNINGS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Refer to the table below for an explanation of symbols which may be on your Samsung product.

<u>Í</u>	CAUTION RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
<u>Í</u>	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.	
	This symbol indicates that this product has included important literature concerning operation and maintenance.	
	Class II product : This symbol indicates that it does not require a safety connection to electrical earth (ground). If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).	
\sim	AC voltage : This symbol indicates that the rated voltage marked with the symbol is AC voltage.	
	DC voltage : This symbol indicates that the rated voltage marked with the symbol is DC voltage.	
A i	Caution, Consult instructions for use : This symbol instructs the user to consult the user manual for further safety related information.	

WARNING

• To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

CAUTION

- TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.
- This apparatus shall always be connected to a AC outlet with a protective grounding connection.
- To disconnect the apparatus from the mains, the plug must be pulled out from the mains socket, therefore the mains plug shall be readily operable.
- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

PRECAUTIONS

- Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the bottom of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (7~10 cm). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.
- 2. During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.
- Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
- 4. Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Unplug the power cable from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using.

5. The battery used with this product contains chemicals that are harmful to the environment. Do not dispose of the battery in the general household trash. Do not expose the battery to excess heat, direct sunlight, or fire. Do not short circuit, disassemble, or overheat the battery. Danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type.

ABOUT THIS MANUAL

The user manual has two parts: this simple paper USER MANUAL and a detailed FULL MANUAL you can download.



USER MANUAL

See this manual for safety instructions, product installation, components, connections, and product specifications.



FULL MANUAL

You can access the FULL MANUAL on Samsung's on-line customer support centre by scanning the QR code. To see the manual on your PC or mobile device, download the manual in document format from Samsung's website. (http://www.samsung.com/support)

Design, specifications, and App screen are subject to change without prior notice.

CONTENTS

01	Checking the Components	2
	Inserting Batteries before using the Remote Control (AA batteries X 2)	2
02	Product Overview	3
	Front Panel / Top Panel of the Soundbar	3
	Bottom Panel of the Soundbar	3
03	Connecting the Soundbar	4
	Connecting Electrical Power	4
	Connecting the Soundbar to the Subwoofer and Surround Speakers	5
	 Recommended Speaker Layout Automatic connection between the Subwoofer or Surround 	5
	Speakers and the Soundbar	5
	 Manually connecting the Subwoofer or Surround Speakers if automatic connection fails 	6
04	Connecting to your TV	8
	Method 1. Connecting with a Cable	8
	 Connecting a TV using an HDMI Cable Connecting using an Optical Cable 	8 9
	Method 2. Connecting Wirelessly	10
	 Connecting a TV via Bluetooth 	10
	 Connecting via Wi-Fi 	12
05	Connecting an External Device	14
	Connecting using an HDMI Cable (Capable of Dolby Atmos decoding and playback)	
	Connecting using an HDMI Cable	15
	Connecting using an Optical Cable	16

06	Connecting a Mobile Device	17
	Connecting via Bluetooth	
	Connecting via Wi-Fi (Wireless Network)	18
07	Using the Remote Control	19
	How to Use the Remote Control	19
	Adjusting the Soundbar volume with a TV remote control	22
80	Installing the Wall Mount	23
	Installation Precautions	23
	Wallmount Components	23
	Installing the Surround Speakers on a Wall (Sold Separately)	25
09	Installing the Soundbar above a TV Stand	26
	Component	26
10	Software Update	26
11	Troubleshooting	27
12	Licence	28
13	Open Source Licence Notice	29
14	Important Notes About Service	29
15	Specifications and Guide	30
	Specifications	30

01 CHECKING THE COMPONENTS



- For more information about the power supply and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)
- The power components are labelled (①, ②, ③). For more information about power connections, see page 4.
- To distinguish the left surround speaker from the right, check the label on the rear of each speaker.
- To purchase additional components or optional cables, contact a Samsung Service Centre or Samsung Customer Care.

Inserting Batteries before using the Remote Control (AA batteries X 2)

Slide the battery cover in the direction of the arrow until it is completely removed. Insert 2 AA batteries (1.5V) oriented so that their polarity is correct. Slide the battery cover back into position.



02 PRODUCT OVERVIEW

Front Panel / Top Panel of the Soundbar



Bottom Panel of the Soundbar



1	Source	Selects the source input mode. (D.IN / HDMI 1 / HDMI 2 / WIFI / BT)	
2	POWER	Connect the Soundbar's AC power cable.	
3	ID SETPress to connect the Soundbar to surround speakers and a subwoofer wirelessly.• Press and hold the Up button on the remote for 5 seconds to complete ID SET.		
4	NETWORK Press to connect to a wireless network (Wi-Fi) via the SmartThings app.		
5	SERVICE	Connect a USB storage device to upgrade the product's software.	
6	D.IN Connect to the digital (optical) output of an external device.		
7	HDMIIN	Inputs digital video and audio signals simultaneously using an HDMI cable. Connect to the HDMI output of an external device.	
8	HDMI OUT	Connect to the HDMI (ARC) jack on a TV.	

03 CONNECTING THE SOUNDBAR

Connecting Electrical Power

Use the power components (①, ②, ③) to connect the Subwoofer, Surround Speaker, and Soundbar to an electrical outlet in the following order:

- 1 Connect the power cord to the Subwoofer.
- 2 Connect the power cord to the Left and Right Surround Speakers.
- 3 Connect the power cord to the Soundbar.

See the illustrations below.

• For more information about the required electrical power and power consumption, refer to the label attached to the product. (Label: Bottom of the Soundbar Main Unit)



Connecting the Soundbar to the Subwoofer and Surround Speakers

When the Subwoofer is connected, you can enjoy rich bass sound.

Recommended Speaker Layout



- Wireless receiving antennas are built into the wireless subwoofer and surround speakers. Keep the units away from water and moisture.
- For optimal listening performance, make sure that the areas around the wireless subwoofer and surround speakers locations are clear of any obstructions.

Automatic connection between the Subwoofer or Surround Speakers and the Soundbar

The subwoofer and/or Surround speakers will connect to the Soundbar automatically if they are plugged in to electrical outlets.

• When auto pairing is complete, the blue indicators at the rear of the Subwoofer or Surround Speaker turn on.

LED Indicator Lights on the Rear of Subwoofer and Surround Speakers

LED	Status	Description	Resolution
Blue	On	Successfully connected (normal operation)	-
	Blinking	Recovering the connection	Check if the power cable attached to the main Soundbar unit is connected properly or wait about 5 minutes. If blinking persists, try manually connecting the subwoofer. See page 6.
Ded	On	Standby (with the Soundbar main unit turned off)	Check if the power cable attached to the main Soundbar unit is connected properly.
Rea		Connection failed	Connect again. See the instructions for manual connection on page 6.
Red and blue	Blinking	Malfunction	See the contact information for the Samsung Service Centre in this manual.

Manually connecting the Subwoofer or Surround Speakers if automatic connection fails

Before performing the manual connection procedure below:

- Check whether the power cables for the Soundbar and subwoofer or Surround Speakers are connected properly.
- Make sure that the Soundbar is turned on.
- 1. Press and hold ID SET on the rear of the subwoofer and surround speakers for at least 5 seconds.
 - The red indicator on the rear of each speaker turns off and the blue indicator blinks.



Rear of the Left and Right Surround Speakers

- 2. Press and hold the Up button on the remote control for at least 5 seconds.
 - The **ID SET** message appears on the display of the Soundbar for a moment, and then it disappears.
 - The Soundbar will automatically power on when **ID SET** is complete.



3. Check if the LINK LED is solid blue (connection complete).



When the connection is successfully established, the blue indicators on the rear of the subwoofer and surround speakers turn on without blinking.

04 CONNECTING TO YOUR TV

Hear TV sound from your Soundbar through wired or wireless connections.

- When the Soundbar is connected to selected Samsung TVs, the Soundbar can be controlled using the TV's remote control.
 - This feature is available on 2017 and later Samsung Smart TVs that support Bluetooth when the Soundbar is connected to the TV using an optical cable.
 - This function also allows you to use the TV menu to adjust the sound field and various settings as well as the volume and mute.

Method 1. Connecting with a Cable

When the audio in a broadcast is encoded in Dolby Digital and the "Digital Output Audio Format" on your TV is set to PCM, we recommend that you change the setting to Dolby Digital. When the setting on the TV is changed, you will experience better sound quality. (The TV menu may use different words for Dolby Digital and PCM depending on the TV manufacturer.)

Connecting a TV using an HDMI Cable



- 1. With the Soundbar and TV turned on, connect the HDMI cable as shown in the figure.
- "TV ARC" appears in the display window of the Soundbar main unit and the Soundbar plays TV sound.
 - If TV sound is inaudible, press the 🗐 (Source) button on the remote control or on the top of the Soundbar to switch to "D.IN" mode. The screen displays "D.IN" and "TV ARC" in sequence, and TV sound is played.

- If "**TV ARC**" does not appear in the display window of the Soundbar main unit, confirm that the HDMI cable is connected to the correct port.
- Use the volume buttons on the TV's remote control to change the volume on the Soundbar.

Connecting using an Optical Cable



- Connect the DIGITAL AUDIO IN (OPTICAL) jack on the Soundbar to the OPTICAL OUT jack of the TV with a digital optical cable (not supplied).
- Press the (Source) button on the top panel or on the remote control, and then select the "D.IN" mode.

Auto Power Link

Auto Power Link automatically turns on the Soundbar when the TV is turned on.

- 1. Connect the Soundbar and a TV with a digital optical cable (not supplied).
- 2. Press the Left button on the remote control for 5 seconds to turn Auto Power Link on or off.
 - Auto Power Link is set to ON by default.
 (To turn off this function, press the Left button on the remote for 5 seconds.)
 - Depending on the connected device, Auto Power Link may not function.
 - This function is only available in the "**D.IN**" mode.



Method 2. Connecting Wirelessly

Connecting a TV via Bluetooth

When a TV is connected using Bluetooth, you can hear stereo sound without the hassle of cabling.

• Only one TV can be connected at a time.



The initial connection

- 1. Press the *** PAIR** button on the remote control to enter the **"BT PAIRING**" mode.
- (OR) a. Press the Source) button on the top panel and then select "BT". "BT" changes to "BT READY" in a few seconds automatically if there is no Bluetooth device connected to the Soundbar.
 - b. When "BT READY" appears, press and hold the 🗐 (Source) button on the top panel of the Soundbar for more than 5 seconds to display "BT PAIRING".
- 2. Select Bluetooth mode on the TV. (For more information, see the TV's manual.)
- 3. Select "[AV] Samsung Soundbar Q90R" from the list on TV's screen.

An available Soundbar is indicated with "**Need Pairing**" or "**Paired**" on the TV's Bluetooth device list. To connect the TV to the Soundbar, select the message, and then establish a connection.

- When the TV is connected, [**TV Name**] → "**BT**" appears on the Soundbar's front display.
- 4. You can now hear TV sound from the Soundbar.

If the device fails to connect

- If a previously connected Soundbar (e.g. "[AV] Samsung Soundbar Q90R") appears in the list, delete it.
- Then repeat steps 1 through 3.

Disconnecting the Soundbar from the TV

Press the 🔁 (Source) button on the top panel or on the remote control and switch to any mode but "BT".

- Disconnecting takes time because the TV must receive a response from the Soundbar. (The time required may differ, depending on the TV model.)
- To cancel the automatic Bluetooth connection between the Soundbar and TV, press the
 ►II (Play/Pause) button on the remote control for 5 seconds with the Soundbar in "BT READY" status. (Toggle On → Off)

What is the difference between BT READY and BT PAIRING?

- **BT READY** : In this mode, you can search for previously connected TVs or connect a previously connected mobile device to the Soundbar.
- BT PAIRING : In this mode, you can connect a new device to the Soundbar. (Press the PAIR button on the remote control or press and hold the (Source) button on the top of the Soundbar for more than 5 seconds while the Soundbar is in "BT" mode.)

NOTES

- If asked for a PIN code when connecting a Bluetooth device, enter <0000>.
- In Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the Soundbar and the Bluetooth device exceeds 10 meters.
- The Soundbar automatically turns off after 18 minutes in the Ready state.
- The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
 - If there is a strong electrical field around the Soundbar.
 - If several Bluetooth devices are simultaneously paired with the Soundbar.
 - If the Bluetooth device is turned off, not in place, or malfunctions.
- Electronic devices may cause radio interference. Devices that generate electromagnetic waves must be kept away from the Soundbar main unit e.g., microwaves, wireless LAN devices, etc.

Connecting via Wi-Fi

Pre-connection Checklist

- 1. Confirm that your **Samsung Smart TV was released after 2013**. This function is compatible only with Samsung Smart TVs released after 2013.
- 2. Make sure your Wireless router (Wi-Fi) is ready and working.
- 3. Make sure that the TV is connected to the Wireless router (your Wi-Fi network).



Step 1: Connecting the Soundbar to Wi-Fi

- Press the (Source) button on the top of the Soundbar or on the remote control to select "WIFI" mode.
 - When using selected Samsung TVs (2016 ~ 2018 Samsung Smart TVs that support Bluetooth.)
 - If you select "WIFI" mode when the TV is turned on, the TV screen displays a pop-up window providing instructions on how to automatically connect the Soundbar to a wireless router (Wi-Fi). Refer to the instructions in the pop-up window of the TV.



2. Connect your mobile device (smartphone, tablet, etc.) to the Wi-Fi network the TV is connected to.

3. Install and launch the SmartThings app on your mobile device (smartphone, tablet, etc.).



 Follow the instructions in the app screen on the mobile device to connect the Soundbar to your Wi-Fi network.

Step 2 : Configuring Settings on the TV

• If the TV disconnects from your wireless network after you change the input source to the Soundbar, use the TV menu to connect the TV to the network again.

For TVs released in 2019

Home (() → Settings () → Sound → Sound Output → [AV] Samsung Soundbar Q90R (Wi-Fi)

For TVs released in 2018

Home (() → Settings () → Sound → Sound Output → [AV] Samsung Soundbar Q90R (Wi-Fi)

For TVs released in 2017

Home (() → Settings () → Sound → Sound Output → [AV] Samsung Soundbar Q90R (Wi-Fi)

For TVs released in 2016

Home (() → Settings () → Sound → Select Speaker → [AV] Samsung Soundbar Q90R (Wi-Fi)

For TVs released in 2015

Menu → Sound → Speaker List

For TVs released in 2014

 $\mathsf{Menu} \rightarrow \mathsf{Sound} \rightarrow \mathsf{Speaker} \ \mathsf{Settings} \rightarrow \mathsf{Multiroom} \ \mathsf{Link} \ \mathsf{-} \ \mathsf{Settings}$

NOTES

- The TV and Soundbar must be connected to the same wireless network (Wi-Fi).
- If your wireless router (Wi-Fi) uses a DFS channel, you will not be able to establish a Wi-Fi connection between the TV and Soundbar. Contact your Internet service provider for details.
- If the 5GHz Wi-Fi connection is not smooth, use the 2.4GHz bandwidth.
- Because the menus may differ depending on the year of manufacture, refer to your TV manual.

05 CONNECTING AN EXTERNAL DEVICE

Connect to an external device via a wired or wireless network to play the external device's sound through the Soundbar.

Connecting using an HDMI Cable (Capable of Dolby Atmos decoding and playback)

- When you use Dolby Atmos®: If the input source is Dolby Atmos®, 7.1.4 channels are outputted. When Dolby Atmos® is active, the Soundbar's sound effect modes controlled by the SOUND MODE button are not available.
- Important: This product supports Dolby Atmos® only in HDMI mode.



- 1. Connect an HDMI cable from the HDMI IN 1 or HDMI IN 2 jack on the bottom of the Soundbar to the HDMI OUT jack on your digital device.
- 2. Connect an HDMI cable from the HDMI OUT (TV-ARC) jack on the bottom of the Soundbar to the HDMI IN jack on your TV.
- 3. Press the ₴) (Source) button on the top panel or on the remote control, and then select "HDMI1" or "HDMI2".
- 4. "HDMI1" or "HDMI2" mode is displayed on the Soundbar display panel and sound plays.

NOTE

• When Dolby Atmos® is activated, "DOLBY ATMOS" appears in the front display.

Configuring Dolby Atmos[®] on your BD player or other device.

- Open the audio output options on the settings menu of your BD player or other device and make sure that "No Encoding" is selected for Bitstream. For example, on a Samsung BD Player, go to Home Menu → Sound → Digital Output and then select Bitstream (unprocessed).
- If the Audio Output options include Secondary Audio, make sure Secondary Audio is set to Off.
- Make sure that the content supports Dolby Atmos®.

Connecting using an HDMI Cable



Bottom of the Soundbar

- 1. Connect an HDMI cable from the HDMI IN 1 or HDMI IN 2 jack on the bottom of the Soundbar to the HDMI OUT jack on your digital device.
- Connect an HDMI cable from the HDMI OUT (TV-ARC) jack on the bottom of the Soundbar to the HDMI IN jack on your TV.
- Press the Discrete Section (Source) button on the top panel or on the remote control, and then select "HDMI1" or "HDMI2".
- 4. "HDMI1" or "HDMI2" mode is displayed on the Soundbar display panel and sound plays.

Connecting using an Optical Cable



- 1. Connect **DIGITAL AUDIO IN (OPTICAL)** on the main unit to the OPTICAL OUT jack of the Source Device using a digital optical cable (not supplied).
- 2. Select "D.IN" mode by pressing the 🔁 (Source) button on the top panel or on the remote control.

06 CONNECTING A MOBILE DEVICE

Connecting via Bluetooth

When a mobile device is connected using Bluetooth, you can hear stereo sound without the hassle of cabling.

• You cannot connect more than one Bluetooth device at a time.



The initial connection

- 1. Press the **PAIR** button on the remote control to enter the **"BT PAIRING**" mode.
- - b. When "BT READY" appears, press and hold the ᢓ (Source) button on the top panel of the Soundbar for more than 5 seconds to display "BT PAIRING".
- 2. On your device, select "[AV] Samsung Soundbar Q90R" from the list that appears.
 - When the Soundbar is connected to the Bluetooth device, [Bluetooth Device Name] → "BT" appears in the front display.
- 3. Play music files from the device connected via Bluetooth through the Soundbar.

If the device fails to connect

- If a previously connected Soundbar (e.g. "[AV] Samsung Soundbar Q90R") appears in the list, delete it.
- Then repeat steps 1 and 2.

NOTE

• After you have connected the Soundbar to your mobile device the first time, use the "**BT READY**" mode to reconnect. See Page 11 for details.

For more information about Bluetooth connections, refer to "Connecting a TV via Bluetooth" on pages 10~ 11.

Connecting via Wi-Fi (Wireless Network)

- Connect a single Soundbar to Wi-Fi to access a variety of music streaming services and Internet radio. Connect multiple Soundbars to Wi-Fi to use grouped playback or the stereo sound mode.
- To connect a Soundbar to a mobile device via a wireless network (Wi-Fi), the **SmartThings** app is required.



The initial connection

Press the (Source) button on the top of the Soundbar or on the remote control to select "WIFI" mode.



2. Install and launch the SmartThings app on your mobile device (e.g. smartphone or tablet).



3. Follow the instructions in the app screen on the mobile device to connect the Soundbar to Wi-Fi.

NOTE

• To learn about using the **SmartThings** app and connecting to other devices (from Amazon, etc), refer to the FULL MANUAL for your Soundbar on the Samsung web site (www.samsung.com/support).

07 USING THE REMOTE CONTROL

How to Use the Remote Control



6	Play / Pause (BT/Wi-Fi)	Press the ▶II button to pause a music file temporarily. When you press the button again, the music file plays.
7	Up/Down/ Left/Right	 Press the indicated areas to select Up/Down/Left/Right. Press Up/Down/Left/Right on the button to select or set functions. Music Skip Press the Right button to select the next music file. Press the Left button to select the previous music file. Anynet+ / Auto Power Link You can turn Anynet+ and Auto Power Link on or off. Anynet+ and Auto Power Link are turned on and turned off by the Right and Left buttons respectively. Anynet+ : If the Soundbar is connected to a Samsung TV through an HDMI cable, you can control your Soundbar with a Samsung TV remote control. Press and hold the Right button for 5 seconds to toggle Anynet+ ON and OFF. Auto Power Link : If the Soundbar is connected to your TV through a digital optical cable, the Soundbar can automatically turn on when you turn on your TV. Press and hold the Left button for 5 seconds to toggle Auto Power Link ON and OFF. Anynet+ / Auto Power Link are set to ON by default.
		ress and note the OP batternor 5 seconds to complete D SEI .

8	Sound Control	 You can select TREBLE, BASS, SYNC, CENTER LEVEL, SIDE LEVEL, FRONT TOP LEVEL, REAR LEVEL, REAR TOP LEVEL, and VIRTUAL ON/OFF. To control the volume of the treble or bass sound, select TREBLE or BASS in Sound Settings, and then adjust the volume between -6~+6 by using the Up/Down buttons. To control the volume of the each speaker select CENTER LEVEL, SIDE LEVEL or FRONT TOP LEVEL in Sound Settings, and then adjust the volume between -6~+6 by using the Up/Down buttons. If the video on the TV and audio from the Soundbar are not synchronised, select SYNC in Sound Control, and then set the audio delay between 0~300 milliseconds by using the Up/Down buttons. If Surround Speakers are connected, select REAR LEVEL or REAR TOP LEVEL, and then use the Up/Down buttons to adjust the volume within a -6 to +6 range. The VIRTUAL Speaker function can be turned ON/OFF by using the Up/Down buttons.
9	WOOFER	Push the button up or down to adjust the volume of the subwoofer to -12 or between -6 to +6. To set the subwoofer volume level to 0, press the button.
10	VOL	Push the button up or down to adjust the volume. • Mute Press the VOL button to mute the sound. Press it again to unmute the sound.

Adjusting the Soundbar volume with a TV remote control

If you have a Samsung TV, you can adjust the Soundbar's volume using the IR remote control that came with your Samsung TV.

First use the TV menu to set the TV audio on your Samsung TV to external speakers, then use your Samsung remote to control the Soundbar's volume. For more information, see the TV's user manual. The default mode for this function is control by a Samsung TV remote. If your TV is not a Samsung TV, follow the directions below to change the settings of this function.

1. Turn Off the Soundbar.



 If you do not want to use this function, push up and hold the WOOFER button for 5 seconds repeatedly until "OFF-TV REMOTE" appears in the display.



 If you want to control the Soundbar with your TV's remote, push up and hold the WOOFER button for 5 seconds repeatedly until "ALL-TV REMOTE" appears in the display. Then, use your TV's menu to select external speakers.



 If you want to return the Soundbar to the default mode (control by a Samsung TV remote), push up and hold the WOOFER button for 5 seconds repeatedly until "SAMSUNG-TV REMOTE" appears in the display.



- Each time you push the WOOFER button up and hold it for 5 seconds, the mode switches in the following order:
 "SAMSUNG-TV REMOTE" (Default mode)
 → "OFF-TV REMOTE" → "ALL-TV REMOTE".
- This function may not be available, depending on the remote control.
- For manufacturers that support this feature, refer to the FULL MANUAL for your Soundbar on the Samsung web site (www.samsung.com/support).
- This volume control function works with IR TV remotes only. It does not work with Bluetooth TV remotes (remotes that require pairing).

08 INSTALLING THE WALL MOUNT

Installation Precautions

- Install on a vertical wall only.
- Do not install in a place with high temperature or humidity.
- Verify whether the wall is strong enough to support the product's weight. If not, reinforce the wall or choose another installation point.
- Purchase and use the fixing screws or anchors appropriate for the kind of wall you have (plaster board, iron board, wood, etc.). If possible, fix the support screws into wall studs.
- Purchase wall mounting screws according to the type and thickness of the wall you want to mount the Soundbar on.
 - Diameter: M5
 - Length: 35 mm or longer recommended.
- Connect cables from the unit to external devices before you install the Soundbar on the wall.
- Make sure the unit is turned off and unplugged before you install it. Otherwise, it may cause an electric shock.

Wallmount Components





- 2. Align the Wall Mount Guide's Centre Line with the centre of your TV (if you are mounting the Soundbar below your TV), and then fix the Wall Mount Guide to the wall using tape.
 - If you are not mounting below a TV, place the **Centre Line** in the centre of the installation area.





 Push a pen tip or sharpened pencil tip through the centre of the A-TYPE images on each end of the Guide to mark the holes for the supporting screws, and then remove the Wall Mount Guide.



- **4.** Using an appropriately sized drill bit, drill a hole in the wall at each marking.
 - If the markings do not correspond to the positions of studs, make sure you insert appropriate anchors or mollies into the holes before you insert the support screws. If you use anchors or mollies, make sure the holes you drill are large enough for the anchors or mollies you use.

 Push a screw (not supplied) through each Holder-Screw, and then screw each screw firmly into a support screw hole.



 Install the 2 Bracket-Wall Mounts in the correct orientation on the bottom of the Soundbar using 2 Screws.



 When assembling, make sure the hanger part of the Bracket-Wall Mounts are located behind the rear of the Soundbar.
 Rear of Soundbar



Right end of Soundbar

 Install the Soundbar with the attached Bracket-Wall Mounts by hanging the Bracket-Wall Mounts on the Holder-Screws on the wall.



- Slide the Soundbar down as shown below so that the Bracket-Wall Mounts rest securely on the Holder-Screws.
 - Insert the Holder-Screws into the wide (bottom) part of the Bracket-Wall Mounts, and then slide the Bracket-Wall Mounts down so that the Bracket-Wall Mounts rest securely on the Holder-Screws.



Installing the Surround Speakers on a Wall (Sold Separately)

You can purchase wall mounts separately to install the surround speakers on a wall.

Notes for Wall Mounting the Surround Speakers

- Surround Speaker wall mounts must be able to support more than 2.0 kg.
- Hole size : 1/4 20 UNC threaded insert
- Since wall-mount installation is optional, you must purchase the corresponding accessories separately.
- Please have a qualified installer install the surround speaker Wall Mount Brackets.
- Ask a professional installation company to mount your product on the wall.
- Check the strength of the wall before you install the Wall Mount Brackets. If the strength is insufficient, make sure to reinforce the wall before installing the Wall Mount Brackets and the speakers on the wall.
- For more information, please refer to the Wall Mount's manual.
- Samsung Electronics is not liable for any damage to the product due to the product being installed inappropriately.
- Take care not to install the speakers sideways or upside down.

09 INSTALLING THE SOUNDBAR ABOVE A TV STAND

Component



Rubber-Foot

You can install the Soundbar above TV stands that are less than 7.6 cm in height. To install, attach the **Rubber-Feet** to the bottom of the Soundbar before placing it in position above the TV stand. Make sure you attach the **Rubber-Feet** so that they are beyond the outside edges of the TV stand. Refer to the figure below.



10 SOFTWARE UPDATE

When the Soundbar is connected to the Internet, software updates automatically occur even when the Soundbar is turned off.

• To use the Auto Update function, the Soundbar must be connected to the Internet. The Wi-Fi connection to the Soundbar will be terminated if the Soundbar's power cord is disconnected or the power is cut off. If the power is cut off, when the power comes back on or you reconnect the power cord, turn on the Soundbar, and then reconnect it to the Internet.

11 TROUBLESHOOTING

Before seeking assistance, check the following.

The unit will not turn on.

Is the power cord plugged into the outlet?

→ Connect the power plug to the outlet.

A function does not work when the button is pressed.

Is there static electricity in the air?

→ Disconnect the power plug and connect it again.

Sound dropouts occur in BT mode.

→ See the Bluetooth connection sections on pages 10 and 17.

Sound is not produced.

Is the Mute function on?

→ Press the X (Mute) button to cancel the mute function.

Is the volume set to minimum?

→ Adjust the Volume.

The remote control does not work.

Are the batteries drained?

→ Replace with new batteries.

Is the distance between the remote control and Soundbar main unit too far?

→ Move the remote control closer to the Soundbar main unit.

The red LED on the subwoofer blinks and the subwoofer is not producing sound.

This issue can occur if the subwoofer is not connected to the Soundbar main unit.

→ Try to connect your subwoofer again. (See page 5.)

The subwoofer drones and vibrates noticeably.

Try to adjust the vibration of your subwoofer.

→ Push the WOOFER button on your remote control up or down to adjust the subwoofer volume. (to -12, or between -6 ~ +6).

Cannot connect to the TV.

If connected via a wired network

- → Check if the cable is connected correctly.
 - Check the port name to make sure that the cable is connected to the correct port. For instructions, see the page explaining each connection method.
- → Press the (Source) button on the top panel of the Soundbar or on the remote control to check if the mode is correct.

If connected via a wireless network

→ Connected via Bluetooth

 Switch the Soundbar to "BT PAIRING" mode, and then use the TV to search again. (See page 10 for details.)

→ Connected via Wi-Fi

- **1.** Check if the TV is a compatible model.
 - Only **Samsung Smart TVs** released after 2013 are supported.
- 2. Check if the TV is connected to Wi-Fi.
 - If the TV is not connected to Wi-Fi, use the network menu on the TV to establish a connection. (See the TV user manual.)
- Check if the Soundbar is connected to Wi-Fi.
 - When the Soundbar is connected, you can find it in the list of speakers on your mobile device when you run the SmartThings app. See page 18 for details.
- **4.** Check for a DFS channel.
 - If your wireless router (Wi-Fi) is using a DFS channel, you cannot establish a Wi-Fi connection between the TV and Soundbar. Contact your Internet service provider for details.

12 LICENCE



Manufactured under license from Dolby Laboratories. Dolby, Dolby Atmos, Dolby Audio, Dolby Digital Plus, Pro Logic, and the double-D symbol are trademarks of Dolby Laboratories.



For DTS patents, see http://patents.dts.com. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together, DTS:X, and the DTS:X logo are registered trademarks and/or trademarks of DTS, Inc. in the United States and/or other countries. © DTS, Inc. All Rights Reserved.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



- The Spotify Software is subject to third party licences found here : www.spotify.com/connect/third-partylicenses.
- For more information about Spotify Connect, please visit www.spotify.com/connect

13 OPEN SOURCE LICENCE NOTICE

For further information on Open Sources used in this product, please visit the website: http://opensource.samsung.com

14 IMPORTANT NOTES ABOUT SERVICE

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

15 SPECIFICATIONS AND GUIDE

Specifications

Model Name	HW-Q90R
Weight	8.8 kg
Dimensions (W x H x D)	1226.0 x 83.0 x 136.0 mm
Operating Temperature Range	+5°C to +35°C
Operating Humidity Range	10 % ~ 75 %
AMPLIFIER Rated Output power	18W x 10 + 10W x 3, 4ohm
Supported play formats	LPCM 8ch, Dolby Digital, Dolby Atmos (True HD / Digital Plus), DTS:X
Subwoofer Name	PS-WR95B
Weight	9.8 kg
Dimensions (W x H x D)	205.0 x 403.0 x 403.0 mm
AMPLIFIER	
Rated Output power	160W
Surround Speaker Name	PS-SQ90-1, PS-SQ90-2
Weight	2.1 kg
Dimensions (W x H x D)	120.0 x 210.0 x 141.0 mm
AMPLIFIER Rated Output power	35W x 4

NOTES

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
- Weight and dimensions are approximate.
- For India Only

"This product is RoHS compliant"

Precaution : The Soundbar will restart automatically if you turn on/turn off Wi-Fi.

Wi-Fi Port deactivation method	Press the ID SET button on the bottom panel of the Soundbar for 30 seconds to turn Wi-Fi On / Off.
Bluetooth Port deactivation method	Press the NETWORK button on the bottom panel of the Soundbar for 30 seconds to turn Bluetooth On / Off.

SAMSUNG harman/kardon



© 2019 Samsung Electronics Co., Ltd. All rights reserved.

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Centre.

Area	Contact Centre 🖀	Web Site	
Asia Pacific			
CHINA	400-810-5858	www.samsung.com/cn/support	
TAIWAN	0800-329-999	www.samsung.com/tw/support	
HONG KONG	3698 4698	www.samsung.com/hk/support (Chinese)	
MACAU	0800 333	www.samsung.com/hk_en/support (English)	
SINGAPORE	18007267864 1800-SAMSUNG	www.samsung.com/sg/support	
AUSTRALIA	1300 362 603	www.samsung.com/au/support	
NEW ZEALAND	0800726786	www.samsung.com/nz/support	
VIETNAM	1800 588 889	www.samsung.com/vn/support	
THAILAND	0-2689-3232 (OTH products) 1800-29-3232 (Toll free)	www.samsung.com/th/support	
MYANMAR	+95-1-2399-888	www.samsung.com/mm/support	
CAMBODIA	+855-23-993232 1800-20-3232 (Toll free)	www.samsung.com/th/support	
LAOS	+856-214-17333		
MALAYSIA	1800-88-9999 +603-7713 7420 (Overseas contact)	www.samsung.com/my/support	
INDONESIA	021-5699-7777 0800-112-8888 (Toll Free)	www.samsung.com/id/support	
PHILIPPINES	1-800-10-726-7864 [PLDT Toll Free] 1-800-8-726-7864 [Globe Landline and Mobile] 02-422-2111 [Standard Landline]	www.samsung.com/ph/support	
INDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free)	www.samsung.com/in/support	
	16600172667 (Toll Free for NTC Only) 9801572667		
BANGLADESH	09612300300 08000300300 (Toll free)		
SRILANKA	+9411SAMSUNG (+94117267864) +94117540540 +94115900000		



AH81-09882A-00 NSPBI00457A-00



AH81-09882A-00 NSPBI00457A-00